



Sept 20, 2021

Dear Mayco Customers,

We understand that this past year and a half has put a burden on our distributors' ability to stock items for customers. While we know we are not the only supplier experiencing supply chain issues and labor shortages, we take this problem very seriously and are constantly pursuing ways to improve and increase production, with the least impact on consumers. Following are some actions being implemented immediately:

Color: We are temporarily suspending production of certain sizes in the following product families:

- 2oz bottles of Stroke & Coat, Speckled Stroke & Coat, and Concepts
- 4oz jars of Foundations and Envisions
- 4oz jars of Clear Glaze Brushing (S2101, C300, NT-BR, IN1001, PB001, SN351)

We believe it is better to be stocked in all colors of some sizes rather than some colors in all sizes. We currently have an inventory of these sizes, especially the holiday colors, and will continue to sell them until we run out.

Molds: We are temporarily reducing the number of molds available to order. Focusing on the best-selling, newer, and seasonal molds will allow us to turn molds orders faster by operating more efficiently. [Click here to view the list of available molds.](#)

We will reevaluate the manufacturing suspension of the glaze sizes and molds in January 2022. Our hope is that things will be back to normal by then and we can resume production for all SKUs.

Slip: We have made the decision to cease production and sales of our earthenware and stoneware slip indefinitely. Slip is labor-intensive to produce, requires a great deal of valuable manufacturing and storage space, and is more a regional product due to expensive freight costs. We will continue to take orders until October 15 and will manufacture as we can until these orders are filled. We will refer business to other suppliers such as Columbus Clay, Laguna, and Standard, in addition to local suppliers.

We are very eager to resume our normal order turnaround time and 99% color fulfillment that we have prided ourselves on for years. As always, we appreciate your patience and understanding.

-The Mayco Team