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VAT Reg. GB 279384016



# PRODUCT WARRANTY

## COWLEY Machinery Non-UK Mainland/Overseas

New COWLEY machinery supplied by Potclays to non-UK mainland addresses and overseas has a PRIMARY WARRANTY OF ONE (1) YEAR PARTS-ONLY.

Complete and return this form within thirty (30) days of delivery to apply for an EXTENDED WARRANTY FOR A FURTHER ONE (1) YEAR PARTS-ONLY.

See below list of Exclusions & Limitations.

**NOTE: This warranty is an agreement with the first purchaser and begins from the date of invoice of the first sale of the goods. The warranty is not transferrable if the goods are sold on to another purchaser within the warranty period.**

### EXCLUSIONS & LIMITATIONS

- The following are examples that are not covered by, and/or circumstances that will void, the warranty:
  - Any damages or loss caused by the following:
    - Improper operation due to failure to follow instructions within the manual
    - Natural disaster
    - Fire
    - Improper storage
    - Inadequate cleaning, maintenance or negligence
    - Freight damage
    - Failure to report any defect within fifteen days after it becomes manifest or known.
    - Servicing by anyone not approved by Potclays Ltd.
    - Any alteration of parts or design that vary from the factory designs.
    - Use of any parts other than genuine parts supplied by Cowley/Potclays Ltd. or an authorised distributor or agent.
- This warranty is strictly limited to repair or replacement of defective parts. Machinery may not be returned for refund or exchange. Transport costs must be borne by the customer.
- Agents and distributors are not authorised by Potclays Ltd. to modify and/or assume any other obligations or liabilities other than those expressed in this limited warranty and any such additional obligations are null and void.
- All labour and travelling costs will be invoiced and are payable by the customer.
- Cowley/Potclays Ltd. shall not be liable for any incidental or consequential damages including bodily injury or death, lost profits, loss of use or other economic losses.
- All warranty claims are subject to investigation by an authorised party before approval. The original sales invoice and serial number of the wheel will be required.
- The terms of this warranty do not affect your statutory rights.

Registration Slip for Extended One Year Parts-Only Warranty [COWLEY Machinery Non-UK Mainland]  
This slip must be completed and returned to Potclays at the address below within 30 days of delivery

Name: ..... Account Ref (if known) .....

Address: ..... Postcode: .....

Tel: ..... Mobile: .....

Email Address: .....

Delivery Date: .....

Order/Invoice Number: .....

Serial Number: ..... Model: .....

Email to sales@potclays.co.uk or by post to Potclays Ltd, Brickkiln Lane, Etruria, Stoke-on-Trent, ST4 7BP ENGLAND

