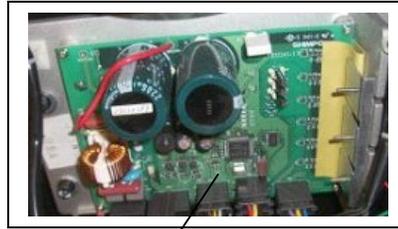


# Troubleshooting your Whisper wheel

Before starting, look over your wheel. Are there any broken or damaged parts? If so, please contact Shimpo for replacement parts.

## If the wheel does not turn

- 1) Remove the blue under cover, by unscrewing all screws and then sliding the under cover off



- 2) Turn the wheel off and then on again while watching the control board. If the controller is in good conditions, you should see lights (red and green, then green blinking). If there are no lights on the control board, you have a bad board. Please notify Shimpo your need to order one and have your wheel's serial number ready.

Replace the control board by following the “How to replace the Whisper control board” instructions

If the lights are now on at the control board and the wheel still doesn't turn follow the next set of instructions

## If lights come on at the control board

- 1) Follow the foot pedal adjustment instructions.
- 2) If while you are trying to adjust the foot pedal, the wheel head does not turn, the potentiometer is bad. Please notify Shimpo to order this part and have your serial number ready.

Replace the potentiometer and then follow the foot pedal adjustment instructions again.